This document is to be completed by FCA regulated firms only



Self-Invested Personal Pension (SIPP) application form and mandate

For action by Scheme provider	only					
Master Account number						
Master Account name						

Please complete this form in BLOCK CAPITALS and black ink and return it to: Cater Allen Operations, Sunderland, SR43 4FB. If you need any help completing this form, please call us on 0800 092 5500.

Cater Allen Private Bank can provide literature in alternative formats. The formats are: large print, braille and audio CD. If you'd like to register to receive correspondence in an alternative format contact us on 0800 092 5500. If you are deaf, have hearing loss or speech loss, please use Relay UK at **relayuk.bt.com**. This is a free service that can help you communicate over the phone.

Please read this important information before completing the application form

To comply with Anti-Money Laundering regulations, we are required to identify and verify all applicants for accounts, as well as certain other parties to the relationship.
Opening declaration
Please tick to confirm that:
this is a UK registered pension scheme and all connected parties live in the UK
full personal details of all parties have been included
you've visited caterallen.co.uk and downloaded FSCS Information Sheet and Exclusions List before completing this application form
Supporting documentation
Please tick to confirm that:
you've reviewed caterallen.co.uk/support/account-literature/ to understand what supporting documentation is required
if pension contributions are made by an employer by way of deduction from employee's wages, proof has been provided
uncertified copies of identification documents for all parties to the account are attached
or my firm is Financial Conduct Authority (FCA) authorised and we've provided a Confirmation of Verification of Identity (CVIC) for all parties to the account

We're unable to progress your application until you have confirmed the above information. Any missing information and/or support documents could result in your application being returned to you and may have to apply again.

On an ongoing basis if there is a material change to the scheme it's important that the Bank is kept informed.

1 Scheme details		
Name of Corporate Trustee	Name of Scheme	
What name would you like to be shown on the new Account?	Name of Member	
It can be a maximum 26 characters to appear on chequebook, Debit Card and paying-in book (where applicable).		
We'll use the account name you provide on documents and other important information. This might show in an envelope window when we send post to you.		
2 Which Account(s) are you applying for?		
Please let us know which account(s) you wish to apply for. Indicate (wher a chequebook and/or paying-in book is required.	e applicable) the amount to be deposit	ted, and whether
Investment SIPP Account ¹	Chequebook	Postal paying in book for cheques
GBP		
Reserve Account		
Euro		
US Dollar		
Pension Notice 30 Account ¹		
GBP		
Fixed Term Deposit² Confirm the amount of your deposit as a minimum opening deposit app Please check the product Fact Sheet for more information.		length of Fixed Term would like to open:
£	12 months	24 months

¹ If you would like to make the initial deposit by cheque, it is required that the cheque is made payable to the name that you wish your new account to be in. No cash, postal orders or third party cheques can be accepted.

² To open a Fixed Term Deposit, you must send your funds to us via electronic transfer, we can't accept a cheque for the deposit amount. On approval of your application, we'll contact you to confirm the paying-in details and process.

3 Source of initial depo	sits(s) to t	he account			
-	rm the UK	inate from the UK? Yes deposits types (tick all that apply). de the UK, please indicate the value	No and country the funds will	originate I	from below (select all that apply).
Registered Pension Scheme	Country	f	Pension Contributions	Country	f
Transfer(s) from other Registered Pension Scheme	Country	£	Other	Country	f
			If ' Other ', please specify t	the source	of the funds
4 Source of ongoing tra	ansactions	to the account			
Roughly how much will withdrawing from the acper year?	count	£	Inheritance Related Income	Country	£
payments to?	, apart fron	n the UK, do you expect to make	Income from Stocks, Shares, Bonds,		£
			Debentures or Managed Investments	Country	
	and the scl	an employer by way of deduction neme rules do not permit the under the scheme?	Income from legal settlement	Country	f
Yes No Will you be making ongo	oing deposi	its into the account?	Income from divestment, divestiture of assets	Country	£
Yes No If you have answered yes roughly how much will y be depositing per year?		£	Income from ownership/ sale of virtual currencies		£
If no more credits to the Where ongoing deposits from the UK?		e expected, please put 0 made, will they all originate	Income from gifts (more than £10,000)		£
Yes No Tick the boxes to confirm the UK (select all that ap		e of any ongoing deposits from	Income received from another person/entity	Country	£
	the value a	e the UK, please tick the boxes, and country the funds originated	another person/entity	Country	
Income from employment		f	Income from savings	Country	£
	Country				
Retirement Income		£	Please tell us how these	savings we	ere accrued
Property Related Income	Country	£	Other: please specify		
	Country			Country	£
				,	

If the scheme member is an existing Cater Allen Client, please provide their Cater Allen Account number	If you've lived at your current home address less than three years, please provide details of your previous address's covering the last three years. If more space is needed, please use the Additional Information section on the final page of this application.
Mr Mrs Ms Miss	
Other If 'Other' please state	
Forename(s) If you aren't able to complete your full name in the space provided please do this in the 'Additional information' section.	
	Postcode Country
Middle name(s)	How long did the scheme member live at their previous address?
	Years Months
Surname	Is your current residential address the same as your current correspondence address?
	Yes No
If applicable please provide your maiden name	If not, please provide your current correspondence address below:
Does the scheme member have any other names they are or have been known by?	
	Postcode Country
Male Female	How long did the scheme member live at this address?
Date of birth	Years Months
Country of birth	Telephone
	receptione
Nationality	Mobile
Does the scheme member have dual nationality?	Email
Yes No No	
If 'Yes' please specify which country(ies)	Country of fiscal residence. This is often your country of residence and where you're employed.
Current residential address C/O and PO Box addresses are not acceptable.	Tax Identification Number for country of fiscal residence (if not UK)
acceptable.	Do you have to submit a personal tax return in another country because of residency or citizenship?
	Yes No
	If yes, please specify the countries to which you make tax contributions
Postcode Country	and provide your corresponding TIN (Tax Identification Number).
How long has the scheme member been at their current home address?	Country
Years Months	
Does the scheme member have a shared mail box? (e.g. block of flats)	TIN
Yes No No	Country
If yes we will make special arrangements if they need to receive their chequebook or paying-in book by post.	
	TIN

5 Personal details of Scheme Member (Continued)	Scheme member(s) to complete
What is your current employment status?	If employed or self-employed, please complete the following details:
Employed Self-employed	Occupation
Homemaker Retired	
Student Unemployed	Name of employer or business
If you are employed, please tell us if you are:	
an Employee	Address of employer or business
a Business Owner	
a Key Controller (someone who is able to influence the strategic direction of the business, e.g. appoint members of the board)	
If you are a Key Controller, what industry do you work in?	
	Postcode Country
If you are self-employed, what industry do you work in?	Your gross annual income £
6 Confirmation of Verification of Identity (CVIC)	FCA authorised and regulated firm to complete
If you are an FCA authorised and regulated firm who have fully verified to read and confirm the following details by completing and signing this set. Full name of introducing firm	
First applicant	Second applicant
Full name (including any middle names)	Full name (including any middle names)
Confirmation We confirm that: (a) the information provided in section 5 was obtained by us in relation to the applicant; (b) the evidence we have obtained to verify the identity of the	FCA authorised and regulated firm signature
applicant(s) (tick only one): Meets the standard evidence set out within the guidance for the UK Financial Sector issued by the Joint Money Laundering Steering Group ('JMLSG'); or	Name
Exceeds the standard evidence (written details of the further	
verification evidence taken are attached to this confirmation)	Position

7 Data Protection Statement

Introduction

Personal data is data which by itself or with other data available to you can be used to identify me or a named applicant. You are Cater Allen Private Bank, the data controller. This data protection statement sets out how you'll use personal data. I can contact your Data Protection Officer (DPO) at 201 Grafton Gate East, Milton Keynes, MK9 1AN if I have any questions.

Where there are two or more people named on this form or this form is being submitted on behalf of a person by a Financial Adviser, this data protection statement applies to each person separately.

The types of personal data you collect and use

Whether or not I become a customer, you'll use my personal data for the reasons set out below and if I become a customer you'll use it to manage the account, policy or service applied for. You'll collect most of this **directly** during the application journey either from me or from my Financial Adviser if I have one. The sources of personal data collected **indirectly** are mentioned in this statement. The personal data you use about me as a personal or business customer (if I am one) may include:

- Full name and personal details including contact information (e.g. home and/or business address and address history, email address, home, business and mobile telephone numbers);
- Date of birth and/or age (e.g. to make sure that I'm eligible to apply);
- Financial details (e.g. salary and details of other income, and details of accounts held with other providers);
- Records of products and services I've obtained or applied for, how
 I use them and the relevant technology used to access or manage
 them (e.g. mobile phone location data, IP address, MAC address);
- Biometric data (e.g. fingerprints and voice recordings for TouchID and voice recognition);
- Information from credit reference or fraud prevention agencies, electoral roll, court records of debt judgements and bankruptcies and other publicly available sources as well as information on any financial associates I may have;
- Family, lifestyle or social circumstances if relevant to the product or service (e.g. the number of dependants I have);
- Education and employment details/employment status for credit and fraud prevention purposes; and
- Personal data about other named applicants. I must have their authority to provide their personal data to you and to share this data protection statement with them beforehand together with details of what I've agreed on their behalf.

Providing my personal data

You'll tell me if providing some personal data is optional, including if you ask for my consent to process it. In all other cases I must provide my personal data so you can process my application.

Monitoring of communications

Subject to applicable laws, you'll monitor and record my calls, emails, text messages, social media messages and other communications in relation to my dealings with you. You'll do this for regulatory compliance, self-regulatory practices, crime prevention and detection, to protect the security of your communications systems and procedures, to check for obscene or profane content, for quality control and staff training, and when you need to see a record of what's been said. You may also monitor activities on my account where necessary for these reasons and this is justified by your legitimate interests or your legal obligations.

Using my personal data: the legal basis and purposes

You'll process my personal data:

- 1. As necessary **to perform your contract with me** for the relevant account, policy or service:
 - a) To take steps at my request prior to entering into it;
 - b) To decide whether to enter into it;
 - c) To manage and perform that contract;
 - d) To update your records; and
 - e) To trace my whereabouts to contact me about my account and recovering debt.

- 2. As necessary **for your own legitimate interests** or those of other persons and organisations, e.g.:
 - a) For good governance, accounting, and managing and auditing your business operations;
 - b) To search at credit reference agencies at my home and/or business address (if I am a business customer) if I'm over 18 and apply for credit;
 - c) To monitor emails, calls, other communications, and activities on my account;
 - d) For market research, analysis and developing statistics; and
 - e) To send me marketing communications, including automated decision making relating to this.
- 3. As necessary to comply with a legal obligation, e.g.:
 - a) When I exercise my rights under data protection law and make requests:
 - b) For compliance with legal and regulatory requirements and related disclosures;
 - c) For establishment and defence of legal rights;
 - d) For activities relating to the prevention, detection and investigation of crime;
 - e) To verify my identity, make credit, fraud prevention and antimoney laundering checks; and
 - f) To monitor emails, calls, other communications, and activities on my account.
- 4. Based on my consent, e.g.:
 - a) When I request you to disclose my personal data to other people or organisations such as a company handling a claim on my behalf, or otherwise agree to disclosures;
 - b) When you process any special categories of personal data about me at my request (e.g. my racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data, biometric data, data concerning my health, sex life or sexual orientation); and
 - To send me marketing communications where you've asked for my consent to do so.

I'm free at any time to change my mind and withdraw my consent. The consequence might be that you can't do certain things for me.

Sharing of my personal data

Subject to applicable data protection law you may share my personal data with:

- The Santander group of companies* and associated companies in which you have shareholdings;
- Sub-contractors and other persons who help you provide your products and services;
- Companies and other persons providing services to you;
- Your legal and other professional advisors, including your auditors;
- Fraud prevention agencies, credit reference agencies, and debt collection agencies when you open my account and periodically during my account or service management;
- Other organisations who use shared databases for income verification and affordability checks and to manage/collect arrears;
- Government bodies and agencies in the UK and overseas (e.g. HMRC who may in turn share it with relevant overseas tax authorities and with regulators e.g. the Prudential Regulation Authority, the Financial Conduct Authority, the Information Commissioner's Office);
- Courts, to comply with legal requirements, and for the administration of justice;
- In an emergency or to otherwise protect my vital interests;
- To protect the security or integrity of your business operations;
- To other parties connected with my account e.g. guarantors and other people named on the application including joint account holders who will see my transactions;
- When you restructure or sell your business or its assets or have a merger or re-organisation;

7 Data Protection Statement (continued)

- Market research organisations who help to improve your products or services;
- Payment systems (e.g. Visa or MasterCard), if you issue cards linked to my account, who may transfer my personal data to others as necessary to operate my account and for regulatory purposes, to process transactions, resolve disputes and for statistical purposes, including sending my personal data overseas; and
- Anyone else where you have my consent or as required by law.

International transfers

My personal data may be transferred outside the UK and the European Economic Area. While some countries have adequate protections for personal data under applicable laws, in other countries steps will be necessary to ensure appropriate safeguards apply to it. These include imposing contractual obligations of adequacy or requiring the recipient to subscribe or be certified with an 'international framework' of protection. Further details can be found in the 'Using My Personal Data' booklet.

Identity verification and fraud prevention checks

The personal data you've collected from me at application or at any stage will be shared with fraud prevention agencies who will use it to prevent fraud and money-laundering and to verify my identity. If fraud is detected, I could be refused certain services, finance or employment in future. You may also search and use your internal records for these purposes. Further details on how my personal data will be used by you and these fraud prevention agencies, and my data protection rights, can be found in the 'Using My Personal Data' booklet.

Credit reference checks (this isn't relevant if you're applying for a savings account)

If I've applied for a credit product then in order to process my application, you'll perform credit and identity checks on me at my home and/or business address (if I am a business customer) with one or more credit reference agencies. To do this you'll supply my personal data to the credit reference agencies and they'll give you information about me. When you carry out a search at the credit reference agencies they'll place a footprint on my credit file. A credit search may either be: a) a quotation search where a soft footprint is left. This has no effect $% \left(x\right) =\left(x\right) +\left(x\right) =\left(x\right)$ on my credit score, and lenders are unable to see this; or b) a hard footprint where I've agreed/requested Cater Allen to proceed with my application for credit. This footprint will be viewable by other lenders and may affect my ability to get credit elsewhere. You'll also continue to exchange information about me with credit reference agencies while I have a relationship with you. The credit reference agencies may in turn share my personal information with other organisations. If I am a business customer, the personal data shared with the credit reference agencies will relate to me and my business. Details about my application (whether or not it's successful) will be recorded and you'll give details of me, the business (where applicable) and my accounts and how I manage them to credit reference agencies. If I do not repay any debt in full or on time, they'll record the outstanding debt and supply this information to others performing similar checks, to trace my whereabouts and to recover debts that I owe. Records remain on file for 6 years after they are closed, whether settled by me or defaulted. A financial association link between joint applicants will be created at the credit reference agencies. This will link our financial records and be taken into account in all future applications by either or both of us until either of us apply for a notice of disassociation with the credit reference agencies.

The identities of the credit reference agencies, and the ways in which they use and share personal information is explained in more detail in the 'Using My Personal Data' booklet, or via the Credit Reference Agency Information Notice (CRAIN) document which can be accessed via any of the following links:

- o experian.co.uk/crain
- equifax.co.uk/crain

My marketing preferences and related searches

You'll use my home address, phone numbers, and email address and social media (e.g. Facebook, Google and message facilities in other platforms) to contact me according to my preferences. I can change my preferences or unsubscribe at any time by contacting you. In the case

of social media messages I can manage my social media preferences via that social media platform. If I'm over 18, you may search the files at credit reference agencies before sending marketing communications to me about credit. The credit reference agencies don't record this particular search or show it to other lenders and it won't affect my credit rating. You do this as part of your responsible lending obligations which is within your legitimate interests.

From time to time you'd like to contact me about products, services and offers that may interest me or to get my opinion on how you are doing. I can choose to stop receiving information at any time by contacting you.

Applicant 1

7 ppercure 1
I have ticked any box(es) I WOULD NOT like you to use:
Email
SMS
Phone
Post
Market research, including customer satisfaction surveys
All of the above
I understand that I may receive details of products and services from other Santander group companies if I have agreed with them to receive such information.
Applicant 2
I have ticked any box(es) I WOULD NOT like you to use:
<u></u> Email Email
SMS
Phone
Post
Market research, including customer satisfaction surveys
All of the above

I understand that I may receive details of products and services from other Santander group companies if I have agreed with them to receive such information.

Using automated decision making to make decisions about me

You may automatically process my personal information, without human intervention, to evaluate certain personal aspects about me (known as profiling). In particular, you may analyse or predict (among other things) my economic situation, personal preferences, interests or behaviour. This could mean that automated decisions are made about me using my personal information. For example, you might analyse certain customer demographics, account holdings and account behaviours (such as Direct Debits I have set up on my accounts including those which identify accounts and products such as credit cards and store cards which I hold with other providers/ elsewhere) and look at details of transactions relevant to my accounts. You may also analyse events such as the maturity dates of my accounts and opening anniversaries.

In some instances you'll use automated processing and decision making, where relevant, to decide which of your other products or services might be suitable for me. You'll look at the types of accounts that I already have with you, as well as my age, where this is relevant to the product you think I might be interested in. You'll also conduct behavioural scoring, including by looking at the accounts and products I already have with you and how they are being used, such as account turnover, arrears and other indications of financial difficulties. Where searches are carried out against publicly available data sources and credit reference agencies, these searches may appear on my credit report, but they will not affect my ability to get credit.

I may have a right to certain information about how you make these decisions. I may also have a right to request human intervention and to challenge the decision.

I may withdraw my consent at any time. Further details can be found in the 'Using My Personal Data' booklet.

7 Data Protection Statement (Continued)

Other information about me as a business customer (if I am one)

You may also hold all the information I give to you (i.e. name, address, date of birth, nationality) in order to undertake periodic due diligence checks which banks are required to undertake to comply with UK legislation.

Criteria used to determine retention periods (whether or not I become a customer)

The following criteria are used to determine data retention periods for my personal data:

- Retention in case of queries. You'll retain my personal data as long as necessary to deal with my queries (e.g. if my application is unsuccessful);
- Retention in case of claims. You'll retain my personal data for as long as I might legally bring claims against you; and
- Retention in accordance with legal and regulatory requirements. You'll retain my personal data after my account has been closed or has otherwise come to an end based on your legal and regulatory requirements.

My rights under applicable data protection law

My rights are as follows (noting that these rights don't apply in all circumstances and that data portability is only relevant from May 2018):

- The right to be informed about your processing of my personal data;
- The right to have my personal data corrected if it's inaccurate and to have incomplete personal data completed;
- The right **to object** to processing of my personal data;

- The right to restrict processing of my personal data;
- The right to have my personal data erased (the 'right to be forgotten');
- The right to request access to my personal data and information about how you process it;
- The right to move, copy or transfer my personal data ('data portability'); and
- Rights in relation to **automated decision making** including profiling.

I have the right to complain to the Information Commissioner's Office. It has enforcement powers and can investigate compliance with data protection law: **ico.org.uk**.

For more details on all the above I can contact your DPO or request the 'Using My Personal Data' booklet by calling **0800 092 3300** or I can view it online at **caterallen.co.uk**.

Data anonymisation and aggregation

My personal data may be converted into statistical or aggregated data, which can't be used to identify me. You may share and sell such anonymised data including in an aggregated format, within and outside of the Santander group of companies, for statistical analysis, research and other business purposes. For example, sharing information about general spending trends in the UK to assist in research. The law says this is not considered to be personal information after it has been anonymised and/or aggregated.

*Group companies

For more information on the Santander group companies, please see the 'Using My Personal Data' booklet.

8 Account Mandate

The Corporate Trustee hereby apply to open a Self Invested Personal Pension Plan Member Bank Account ('The Account') with Cater Allen Private Bank ('The Bank') in accordance with the published Terms and Conditions and in accordance with the Account Mandate below, which we acknowledge having received and to which we agree to be bound and any subsequent amendments which the Bank may inform us of from time to time.

We hereby certify that:

- **A** We are duly authorised by the Trust Deed of the Scheme to open the Account and operate it as set out in this Mandate and we hereby indemnify the Bank against any losses suffered as a result of any operation of the Account in accordance with this Mandate which is found to be in breach of the Trust Deed.
- **B** In the event of the death, incapacity or inability to act of the Member, the Bank is able to pay or deliver all money, securities, deeds or documents or any other property which it holds, to the order of the Corporate Trustee.

C In the event of the inability of the Corporate Trustee to act the Bank will suspend the operation of the Account until such time as a replacement Corporate Trustee is appointed and becomes a party to the Account.

The liability of the Trustees for any indebtedness arising from time to time on the Account(s) shall be limited to the assets held within that part of the Trust's Personal Pension Plan which is referable to the Member.

Authorised Signatories

The Authorised Signatories of the Corporate Trustee will be as provided for in sections 1 and 6 of the Application Form and Mandate to support SIPP Plan Bank Accounts applicable to the Scheme.

Please act on the signature(s) of the Authorised Signatories of the Corporate Trustee (see above) and as set out in sections 1 and 6 of the above Application Form and Mandate to support SIPP Plan Bank Accounts, in respect of cheques or other orders for payment on the Account, and as authority for the sale, purchase, delivery or other dealings with securities, bills, coupons, documents, boxes, packages and their contents and other property at any time held by you.

All transactions on this Account must be signed by	(please tick one box):	
Member and the Corporate Trustee	Or	Corporate Trustee only
Please tell us how many Authorised Signatories please write this information both numerically a		t any one time on behalf of the Corporate Trustee –

We hereby authorise the Bank to provide the Scheme's Auditors with such information as they may request, including statements, concerning the Self Invested Personal Pension Plan Member Bank Account and any transactions which may have taken place via the Account

The above authority shall remain in force until the Bank receives written notice of its revocation, notwithstanding any change in the constitution (or name) of the Scheme and shall apply notwithstanding any change in the identity of the Trustees or the admission of any new Trustee or Trustees.

We authorise the Bank to send copies of all statements issued in respect of the Account and to disclose details of that Account to any Financial Intermediary, as advised of from time to time, or their successors in title. We acknowledge that such Financial Intermediary may receive commission from the Bank in respect of the Account.

Fees

We hereby authorise the Bank to deduct from the Self Invested Personal Pension Plan Member Bank Account such management fees and charges as may be notified from time to time to the Bank under the sole signature of the Corporate Trustee.

Closure of Account

The Bank will not accept notification of closure of this Account unless it is authorised by the correct signatories as detailed on the valid Mandate that is in existence at that point in time.

9 Declaration

The Bank requires the Corporate Trustee to sign this Application to authorise the opening of this Account.

The Corporate Trustees have authority from the Scheme member(s) of the Pension Scheme to allow Cater Allen to undertake appropriate online references searches both now and at any time in the future on the Scheme member(s) for the purpose of verifying their identity and/or their address.

Cater Allen may also request from the Trustees documents confirming the Scheme member(s) identity and/or address. The Pension Administrator undertakes to ensure that the Scheme member(s) is/are made aware of Cater Allen's requirements to use their data in this respect.

Please enter only one signature per box

By signing this Application Form we agree that:

- We have read the Data Protection Statement, and agree that you can use our information as stated in the Statement.
- I/We have read the Declaration and Mandate and Data Protection Statement and further undertake that I/We will immediately provide a copy of the Data Protection Statement to all persons in respect of whom I/We are providing information including personal data.
- We have received and accept the Terms and Conditions of this Account and agree to also be bound by any subsequent amendments advised to us by the Bank from time to time.
- The information contained in this Application is true and correct.
- Cater Allen Private Bank is duly authorised to operate the Account(s).
- We have downloaded a copy of the FSCS Information Sheet and Exclusions List.

Member	
Is the member to be an Authorised Signatory on this particular SIPP Plan Bank Account?	
Yes No	
If no, SIPP member is not required to sign this section	
Full name (including any middle names)	
Signature	
Date D D M M Y Y Y Y	
Corporate Trustee	Corporate Trustee
Full name (including any middle names)	Full name (including any middle names
Full business name of Corporate Trustee	Full business name of Corporate Trustee
Position	Position
CORPORATE TRUSTEE	CORPORATE TRUSTEE
Signature	Signature
Date D D M M Y Y Y Y	Date

Please enter only one signature per box

Additional information				
Please use this space for any further information or requests relevant to this application.				

Cater Allen Private Bank is the name used for banking services provided by Cater Allen Limited. Registered Office: 2 Triton Square, Regent's Place, London, NW1 3AN. Registered in England and Wales number 383032. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Our Financial Services Register number is 178737. You can check this on the Financial Services Register by visiting the FCA's website www.fca.org.uk/register. Cater Allen Limited is part of the Santander group. Cater Allen and the flame logo are registered trademarks. Calls may be recorded or monitored. Telephone 0800 092 3300. www.caterallen.co.uk